## ZAIREN LUGASAN SUYOM +639674111196

## zairensuyom5@gmail.com



#### **OBJECTIVES**

 To make a contribution to the organization to the best of my ability and to develop my skills and to share my knowledge to others and to enhance my job performance.

#### PERSONAL INFORMATION

Gender : Female Age : 25

Date of Birth : August 4, 1997

Place of Birth : San Jose Dulag, Leyte

Civil Status : Single Height : 5'2

Weight : 51 kg

**Languages Spoken** : English, Tagalog & Waray-waray

#### **EDUCATIONAL ATTAINMENT**

Vocational : Caregiving NCII

Antonia Vargas Salino School Foundation, Inc. -

Tacloban City 2022 - 2023

**Tertiary** : Bachelor of Science in Office Administration

Eastern Visayas State University - Tacloban City

2013 - 2018

Secondary : San Jose National High School

San Jose Dulag, Leyte

2009 - 2013

#### SKILLS

- International customer service support
- Computer literate
- Administrative support
- · Flexible in work and multi-tasker
- Account management
- Can easily cope up with new environment
- I'm patient and willing to learn new things
- Hardworking and passionate

#### TRAININGS AND PROFESSIONAL CERTIFICATION

- Certificate of Excellence Best in Clinical Practice
   Antonia Vargas Salino School Foundation, Inc.
   June 22, 2023
- Certificate of Excellence Best in Pediatric Rotation
   Antonia Vargas Salino School Foundation, Inc.
   June 22, 2023

 Pope Francis Home for Orphans and Elderly Internship - Palo Leyte April 2023

#### Leyte Provincial Hospital

Internship - Palo Leyte March 2023

#### Caregiving NCII

Technical Education and Skills Development Authority Tacloban City - February 5, 2023

#### Fire Officer Examination

Civil Service Commission Tacloban City - October 22, 2023

#### Department of Environment and Natural Resources RO VIII

Internship – Tacloban City December 2017- March 2018 (400 hours)

#### **WORK EXPERIENCE**

#### Customer Service Representative - Financial Account

Telus International Philippines - Mckinley West, Taguig City July 2021 - December 2021

#### Office Staff

SJ Gas and Appliance Center - Taguig City, Philippines June 2018 – Oct 2018

### Customer Service Representative

Alorica by the Bay - Three E-Com Center Seaside Blvd, Pasay City October 2018 - November 2020

# Student Assistant Alumni Relations Office

Eastern Visayas State University, Tacloban City January 2017- March 2017

#### **Nurse Attendant**

Leyte Provincial Hospital - Palo Leyte July 2023 – Present

#### CHARACTER REFERENCES

#### Nordena Daul

Customer Service Representative Telus International, McKinley West Taguig City +639357035103

#### Joanna Mae Prades

Customer Service Representative Alorica by the Bay, Pasay City +639175470597

#### Christopher John Ebol

Team Leader Telus International, McKinley West Taguig City +639993386019

#### Wilfredo R. Palejaro Jr.

Treasury Staff
Puregold, Tacloban City
+639695009548

I hereby that above information is true and correct to the best of my knowledge and belief.

ZAIREN LUGASAN BUYÖM