



## **ZARLIN JECEL COMPENDIO**

REGISTERED NURSE

**Objective:**

Dedicated and compassionate registered nurse with a background in customer service and ensuring continued accessibility of electronic patient medical health record. Seeking to leverage clinical skills and technological proficiency to contribute to a healthcare team focused on providing exceptional patient care.

### **CONTACT**

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### **EDUCATION:**

**AUGUST 2018-PRESENT**

**REGISTERED NURSE/ VSU HOSPITAL**

- Innovated processes to enhance efficiency and effectiveness of patient medical records and data gathering.
- Provide direct patient care including assessment, planning, implementation, and evaluation of patient care plans.
- Administer medications, perform treatments, and assist with procedures as necessary.
- Collaborate with interdisciplinary healthcare team members to ensure comprehensive patient care.
- Educate patients and their families on health management and preventive care strategies.
- Maintain accurate patient records and documentation according to regulatory standards.
- Maintained accessibility and ensured usability of electronic health records system.

**AUGUST 2013-AUGUST 2017**

**CUSTOMER SERVICE SPECIALIST/TECHNICAL  
SUPPORT SPECIALIST**

**CONVERGYS PHIL. INC.**

- Delivered exceptional customer service by addressing inquiries, resolving issues, and ensuring customer satisfaction.

- Developed strong communication and problem-solving skills through interactions with diverse clientele.
- Handled customer transactions accurately and efficiently, including processing payments and managing accounts.
- Collaborated with team members to optimize workflow and improve service delivery.
- Received recognition for consistently meeting and exceeding performance targets.

**2008-2011**

#### **STUDENT NURSE**

- Participated in clinical rotations in various hospital departments,
- Assisted in providing direct patient care under the supervision of registered nurses and clinical instructors.
- Conducted patient assessments, administered medications, and performed nursing procedures.
- Collaborated with healthcare team members to develop and implement patient care plans.
- Enhanced clinical skills and gained valuable hands-on experience in a hospital setting.

#### **References**

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