



Republic of the Philippines  
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

# NATIONAL CERTIFICATE II

in

## FOOD AND BEVERAGE SERVICES

is awarded to

**FLORDELIZA O. RIM**

*for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:*

**CODE NO.**

500311105  
500311106  
500311107  
500311108

**BASIC COMPETENCIES**

Participate in workplace communication  
Work in a team environment  
Practice career professionalism  
Practice occupational health and safety procedures

**CODE NO.**

TRS512387  
TRS512388  
TRS512389  
TRS512390  
TRS512391  
TRS512392

**CORE COMPETENCIES**

Prepare the dining room/restaurant area for service  
Welcome guests and take food and beverage orders  
Promote food and beverage products  
Provide food and beverage services to guests  
Provide room service  
Receive and handle guest concerns

**CODE NO.**

TRS311201  
TRS311202  
TRS311203  
TRS311204  
TRS311205

**COMMON COMPETENCIES**

Develop & update industry knowledge  
Observe workplace hygiene procedures  
Perform computer operations  
Perform workplace & safety practices  
Provide effective customer service

Signature of the certificate holder  
Certificate No. **19083702030606**

**RFO-91-517-08037-001**

Issued on : **December 27, 2019**  
Valid until: **December 26, 2024**



CLN-NQ- 5112732

  
**SEC. ISIDRO S. LAPENA, PhD., CSEE**  
Director General



**RIM, FLORDELIZA O.**





Republic of the Philippines  
**Department of Education**  
Region VIII Eastern Visayas  
**SCHOOLS DIVISION OF BAYBAY CITY**  
Diversión Road, Gaas, Baybay City, Leyte  
**ISO 9001:2015 CERTIFIED**

presents this

# **Certificate of Participation**

to

**FLORDELIZA O. RIM**

for having participated in the  
**Capability Building Program on Skills and Professional Development for Teachers**  
on May 10-12, 14, 17-22 2021 at Baybay City Division Educational Center,  
30 de Diciembre St., Baybay City, Leyte.

Given this 22nd day of May 2021 at BDEC, 30 de Diciembre St., Baybay City, Leyte.



Reach Accreditation Institutionalizing Standards in Education  
"Minding our school children and their communities is our  
core business, RAISE Baybay!"

**RAUL D. AGBAN EdD**

**SCHOOLS DIVISION SUPERINTENDENT**



Republic of the Philippines  
Department of Education  
REGION VIII  
SCHOOLS DIVISION OF BAYBAY CITY  
Diversion Road, Gaas, Baybay City Leyte

# Certificate of Participation

is hereby given to

**FLORDELIZA O. RIM**

for having actively participated in the District In-Service Training (INSET) on  
Revisiting Involvement of RPMS-PPST Players, Crafting of Teachers ICE-Plan, Crafting of MELC-based Learning Activity Sheet  
(LAS), Script, Slide Decks and Videos, and Checking and Evaluation of LDM Portfolio conducted on March 15-19, 2021 at  
Kabunga-an Integrated School.

Given at Kabunga-an Integrated School this 19<sup>th</sup> day of March 2021.

  
**GERRY L. TORILLO**  
Principal In-Charge Baybay 10 District