



RITZELLE LAMBO

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📍 Rizal Avenue, San Antonio
Malitbog Southern Leyte

ABOUT ME

A license professional Social Science teacher with a BPO experience handling different clients from across the United States with the opportunity to communicate with people from of different perspective and backgrounds.

EDUCATION

Bachelor of Secondary
Education- Social Studies

2018 to 2022

License Professional Teacher

EXPERTISE

Communication

Collaboration

Organization

Critical Thinking

WORK EXPERIENCE

● August 2022 to July 2024

iPloy, OPC

Costumer Service Representative

Process Prior Authorizations, File Appeal, Checked Eligibility and keep Patient's Record

Does inbound and outbound calls attending to Insurance representative's queries, and to communicating with patients and Physicians regarding authorizations of Durable Medical Equipment.

LANGUAGE

English

REFERENCES

Chris Anne Dote

Quality Analyst Specialist, iPloy OPC

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Cindy Hitutua

Costumer Service Representative (iPoy OPC)

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