



# Jay Magallano Galgo

📍 Pagbahanan 2, Brgy. Poblacion, Marihatag, Surigao del Sur



## Contact



+639093205408



jay.galgo@icloud.com



## Skills

- Programming
- Data Science
- Computer Literate
- Problem-solving
- Research



## Confereces

- Oral Presenter - 2018 IIT-HEP Biannual Conference, MSU-IIT, Iligan City, May 21, 2018.
- Oral Presenter - 15th South East Asian Congress of Medical Physics(SEACOMP), Grand Xing Hotel, Iloilo City, December 1-4, 2017.
- Oral Presenter - 19th SPVM National Physics Conference, University of San Carlos, Cebu City, October 19-21, 2017.



## Education

2024-Present

**NORTH EASTERN MINDANAO STATE UNIVERSITY**

Master of Science in Teaching Science Education

(2015-2019)

**MINDANAO STATE UNIVERSITY-ILIGAN INSTITUTE OF TECHNOLOGY**

Bachelor of Science in Physics



## Experience

(2021 -Present)

**ACCOUNT MANAGER/TECHNICAL SUPPORT**

Nomado Telecom, Belgium

- Assist customers by diagnosing problems, providing step-by-step solutions, and escalating complex issues to higher-level support when necessary.

(2019 - 2020)

**CUSTOMER SERVICE REPRESENTATIVES**

Concentrix, Davao City

- Managing customer inquiries, addressing complaints, delivering product or service information, and ensuring a positive customer experience.