



Christian Jay Sanico

Dedicated and skilled Technical Support Specialist with over 3 years of experience in diagnosing and resolving hardware and software issues, providing exceptional customer service, and implementing effective solutions. Seeking a challenging position in a dynamic organization where I can leverage my technical expertise and strong problem-solving skills to enhance user experience and contribute to the company's success.

Personal

Name
Christian Jay Sanico

Address
Gervacio Street Poblacion Del Sur,
Villaba, Leyte
6537 Leyte

Phone number
09690664278

Email
christianjaysanico1210@gmail.com

Date of birth
10-05-2000

Place of birth
Ormoc, City

Gender
Male

Nationality
Filipino

Marital status
Single

Driving license
A, A1

LinkedIn
live:.cid.c0799c7d44be2fe6

Interests

Volunteering

Technology and advancement

Hiking & Outdoor activities

Work experience

Technical Support May 2022 - May 2022
Commission on Election, Leyte

As an IT Support Specialist at the Commission on Elections (Comelec), you will be responsible for providing technical assistance and support related to computer systems, hardware, and software. You will ensure the smooth operation of the election management systems and provide support to internal staff and field offices. This role requires strong problem-solving skills, attention to detail, and the ability to work under pressure during election periods.

IT Support Aug 2022 - Jun 2023
PALOMPON INSTITUTE OF TECHNOLOGY, Palompon, Leyte

As an IT Support Specialist at Palompon Institute of Technology, you will be a key member of the Information Technology Services team, providing technical assistance and support to faculty, staff, and students. Your role is critical in ensuring the smooth operation of computer systems, software applications, and network infrastructure across the campus. You will handle technical issues promptly and effectively, contributing to the overall academic and administrative success of the university.

Technical Consultant Oct 2023 - Jan 2024
Azpired Inc., Cebu

As a Technical Consultant at Azpired Inc., you will play a critical role in delivering technical solutions to our clients. You will leverage your expertise in technology and problem-solving skills to understand client needs, implement technical solutions, and provide ongoing support. This position requires strong technical knowledge, excellent communication skills, and the ability to work collaboratively with clients and internal teams.

IT Support Jan 2024 - Jun 2024
Palompon Institute of Technology, Palompon, Leyte

As an IT Support Specialist at Palompon Institute of Technology, you will be a vital part of the IT team, providing technical assistance and support to all employees. You will be responsible for troubleshooting and resolving hardware, software, and network issues, ensuring that the company's IT infrastructure runs smoothly and efficiently. This role requires excellent problem-solving skills, technical knowledge, and a customer service-oriented approach.

Education and Qualifications

Bachelor of Science in Information Technology Aug 2019 - Jul 2022
Palompon Institute of Technology, Palompon, Leyte

The Bachelor of Science in Information Technology (BSIT) program is designed to provide students with a solid foundation in the field of information technology. Through a combination of theoretical knowledge and practical skills, students will gain expertise in various areas of IT, including software development, network administration, database management, cybersecurity, and IT project management.

References

Mitzi R. Esmero WestRock Appraisal
09204530553 Services Inc.

Skills

