## INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, Maria Lilia P. Vega of the Office of the Director for Quality Assurance commits to deliver and agree to be rated on the attainment of the following accomplishment in accordance with the indicated measures for the period July to December, 2022.

MARIA LILIA P. VEGA

Ratee

Date: 137023

EDITHA G. CAGASAN Head of Unit 1/3/2023

| MFO    | . MFO Description                    | MFO Description Success/Performance Indicator (PI)   | Target for | Actual Acco | tual Accomplishments |     | Rating |                |      |          |
|--------|--------------------------------------|--|------------|-------------|----------------------|-----|--------|----------------|------|----------|
| No.    |                                      |  | 2021       | Actual      | %                    | Ø   | m      | F              | ⋖    | arks     |
| UMFO 5 | Support to Operations                |  |            |             | }                    |     |        |                |      |          |
|        | QAC Pt 2. ISO:9001-2015<br>Certified | Number of ISO /AACCUP/ IA<br>Minutes documented,<br>transcribed and submitted                                    | 1          | , 9         | 900%                 | 4   | 5      | 5              | 4.66 | -        |
|        | QAC PI 4. Administrative Service     |  |            |             |                      |     |        |                | -    |          |
|        |                                      | Number of OP Memo drafted  | 5          | 18          | 360%                 | 4   | 5      | 5              | 4.66 |          |
|        | - No. 1                              | Number of Notice of Meeting drafted  | 5          | -*ð         | 180%                 | 4   | 5      | 5              | 4.66 |          |
|        |                                      | Number of AACCUP Job-<br>order personnel supervised  | 5          | 9           | 180%                 | 5   | 5      | 5              | . 5  |          |
| *      | * .                                  | Number of Communications,<br>Letter Request, Group chats<br>created and related                                  | 5 -        | 451         | 9,020%               | 5   | 5      | . 4            | 4.66 | -        |
|        |                                      | Number of online accreditation related trainings/workshops/coordina tion meetings organized/facilitated/attended | 10         | - 24        | 240%                 | 5   | 5 -    | <sup>*</sup> 5 | 5    | ,        |
|        |                                      | Number of programs from<br>Component Colleges<br>assisted  | 3          | 5           | 166%                 | 5   | 4      | 5              | 4.66 |          |
|        |                                      | Number of  | 5          | 13          | 260%                 | _ 5 | 5      | 5              | 5    | <u> </u> |

| Adjectival Rating |  |  |                                   |                             |                             | Outstanding |     |   |      |          |
|-------------------|--|--|-----------------------------------|-----------------------------|-----------------------------|-------------|-----|---|------|----------|
| Average           | Rating   |  | -                                 | -                           | į.                          | 4.84        | ļ . |   |      |          |
| Total Ove         | erall Rating                                     |  |                                   |                             | )                           |             |     |   | 53.3 |          |
| •                 | QAC PI 6. Efficient customer friendly assistance | Efficient and customer-<br>friendly frontline service                          | Zero<br>complaint<br>from clients | No<br>complaint<br>received | No<br>complaint<br>received | 5           | 5   | 5 | 5    | -        |
|                   |  | Number of Google drives for supporting documents monitored and updated         | 8                                 | 14                          | 175%                        | 5           | 5   | 5 | 5    |          |
|                   | QAC PI 5. Support to Operations                  | AACCUP/ AGF  | 10                                | 100                         | 00078                       | "           | 3   | 9 | 3    | <u> </u> |
|                   |  | meetings/seminars participated Number of accreditation related coordination to | 10                                | 66                          | 660%                        | 5           | 5   | 5 | 5    | -        |

| Average Rating (Total Over-all rating divided by 4) |             |   |
|---|-------------|---|
| Additional Points:                                  |             |   |
| Approved Additional points (with copy of approval)  |             |   |
| FINAL RATING  | 4.84        |   |
| ADJECTIVAL RATING                                   | Outstanding | , |

Comments & Recommendations for Development Purpose:

She is very supportive of VSU's quality assurance activities. She works overtime without complaining to beat deadlines. Keep up the good work.

Evaluated & Rated by:

Recommending Approval:

EDITHA G. CAGASAN

Director, Quality Assurance

Date: 1 3 2023

Approved by:

EDGARDO E. TULIN VSU President Date: リラン3

EDITHA G. CAGASAN Director, Quality Assurance Date: 10/2025

2 - Efficiency 3 - Timeliness 4 - Average 1 - Quality



## OFFICE \_F THE DIRECTOR FOR QUALITY ASSURANCE

Visca, Baybay City, Leyte, PHILIPPINES Telefax: +63 53 563 7534; Local 1076 Email: qac@vsu.edu.ph Website: www.ysu.edu.ph

## Instrument for Performance Effectiveness of Administrative Staff

Rating Period: July 1, 2022 - Dec. 30, 2022

Name of Staff: MARIA LILIA P. VEGA Position: ADMIN AIDE III (Casual)

Instruction to supervisor: Please evaluate the effectiveness of your subordinate in contributing towards attainment of the calibrated targets of your department/office/center/college/campus using the scale below. Encircle your rating.

| Scale | Descriptive Rating | Qualitative Description   |
|-------|--------------------|---|
| 5     | Outstanding        | The performance almost always exceeds the job requirements. The staff delivers outputs which always results to best practice of the unit. He is an exceptional role model |
| 4     | Very Satisfactory  | The performance meets and often exceeds the job requirements  |
| 3     | Satisfactory       | The performance meets job requirements  |
| 2     | Fair               | The performance needs some development to meet job requirements.  |
| 1     | Poor '             | The staff falls to meet job requirements  |

| A. C | ommitment (both for subordinates and supervisors)   |          | S         | cale | } |      |
|------|---|----------|-----------|------|---|------|
| 1.   | Demonstrates sensitivity to client's needs and makes the latter's experience in transacting business with the office fulfilling and rewarding.  | <b>⑤</b> | 4         | 3    | 2 | 1    |
| 2.   | Makes self-available to clients even beyond official time   | (5)      | 4         | 3    | 2 | 1,   |
| 3    | Submits urgent non-routine reports required by higher offices/agencies such as CHED, DBM, CSC, DOST, NEDA, PASUC and similar regulatory agencies within specified time by rendering overtime work even without overtime pay | (5)      | 4         | 3    | 2 | 1:   |
| 4.   | Accepts all assigned tasks as his/her share of the office targets and delivers outputs within the prescribed time.  | (F)      | 4         | 3    | 2 | 1    |
| 5,   | Commits himself/herself to help attain the targets of his/her office by assisting co-<br>employees who fail to perform all assigned tasks   | (§)      | 4         | 3    | 2 | 1    |
| 6.   | Regularly reports to work on time, logs in upon arrival, secures pass slip when going out on personal matters and logs out upon departure from work.  | (5)      | 4         | 3    | 2 | 1:   |
| 7.   | Keeps accurate records of her work which is easily retrievable when needed.   | 5        | 4         | 3    | 2 | 1    |
| 8.   | Suggests new ways to further improve her work and the services of the office to its clients   | 5        | 4)        | 3    | 2 | 1    |
| 9    | Accepts additional tasks assigned by the head or by higher offices even if the assignment is not related to his position but critical towards the attainment of the functions of the university                             | 3        | 4         | 3    | 2 | 1    |
| 10.  | Maximizes office hours during lean periods by performing non-routine functions the outputs of which results as a best practice that further increase effectiveness of the office or satisfaction of clientele               | (5)      | 4         | 3    | 2 | 1    |
| 11.  | Accepts objective criticisms and opens to suggestions and innovations for improvement of his work accomplishment  | (5)      |           | 3    | 2 | 1    |
| 12.  | Willing to be trained and developed   | (5)      | 4         | 3    | 2 | 1    |
|      | Total Score   |          | <u>e8</u> | ·    |   | ···· |

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| B. Leadership & Management (For supervisors only to be rated by higher supervisor) |   |    | Scale |             |   |   |  |
|--|---|----|-------|-------------|---|---|--|
| 1,   | Demonstrates mastery and expertise in all areas of work to gain trust, respect and confidence from subordinates and that of higher superiors  | 5  | 4     | 3           | 2 | 1 |  |
| 2.   | Visionary and creative to draw strategic and specific plans and targets of the office/department aligned to that of the overall plans of the university.  | 5  | 4     | 3           | 2 | 1 |  |
| 3,   | Innovates for the purpose of improving efficiency and effectiveness of the operational processes and functions of the department/office for further satisfaction of clients.  | 5  | 4     | 3           | 2 | 1 |  |
| 4.   | Accepts accountability for the overall performance and in delivering the output required of his/her unit.   | 5  | 4     | 3           | 2 | 1 |  |
| 5.   | Demonstrates, teaches, monitors, coaches and motivates subordinates for their improved efficiency and effectiveness in accomplishing their assigned tasks needed for the attainment of the calibrated targets of the unit | 5  | 4     | 3           | 2 | 1 |  |
|  | Total Score   | T. | 58    | <del></del> |   |   |  |
| Average Score  |   |    | 4.8   | 3           |   |   |  |

| Overall | recomm | endation |
|---------|--------|----------|
|         |        |          |

EDITHA G. CAĞASAN'

Printed Name and Signature Head of Office