



ANAROSE B. ROMO

Customer Feedback Staff

Working as one of the Customer Feedback staffs of the Quality Assurance Center at the Visayas State University. My current work environment has helped me develop my attention to detail and decision-making skills to manage multiple, concurrent tasks.

EDUCATIONAL HISTORY

VISAYAS STATE UNIVERSITY

BATCH 2022

BAYBAY CITY SHS

CLASS OF 2018

BS in Agribusiness

CUM LAUDE

**Accountancy and Business
Management Strand**

WITH HIGH HONORS

CAREER HISTORY

CUSTOMER FEEDBACK STAFF

April 2023–Present

Quality Assurance Center at Visayas State University

- *Collect and analyze feedback gathered from online, printed forms, and other sources,*
- *Assist the unit in complying with the Customer Feedback forms.*
- *Generate monthly customer feedback reports for offices.*
- *Assist in the documentation and monitoring of ISO and other accreditation activities.*

RESEARCH ENUMERATOR

October 2022

Small Farmers and Fisherfolks Indebtness Survey by DA-ACPC

- *Conducted on-site interviews to farmers and fisherfolks in the region as identified randomly by the Department of Agriculture-ACPC staffs.*

SKILLS

- Computer Literate
- Excellent verbal and writing skills
- Good analytical skills
- Team player and team leader
- Honest and can multi-task

CONTACT

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REFERENCES

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