



RITZELLE LAMBO

☎ 0963-050-3358

✉ ritzlambo@gmail.com

📍 Rizal Avenue, San Antonio
Malitbog Southern Leyte

ABOUT ME

A license professional Social Science teacher with a BPO experience handling different clients from across the United States with the opportunity to communicate with people from of different perspective and backgrounds.

EDUCATION

**Bachelor of Secondary
Education- Social Studies**

2018 to 2022

License Professional Teacher

EXPERTISE

Communication
Collaboration
Organization
Critical Thinking

WORK EXPERIENCE

- August 2022 to July 2024
iPloy, OPC
Costumer Service Representative

Process Prior Authorizations, File Appeal, Checked Eligibility and keep Patient's Record

Does inbound and outbound calls attending to Insurance representative's queries, and to communicating with patients and Physicians regarding authorizations of Durable Medical Equipment.

LANGUAGE

English

REFERENCES

Chris Anne Dote
Quality Analyst Specialist, iPloy OPC
Phone: 09426461043
Email : chrisannedote@gmailcom

Cindy Hitutua
Costumer Service Representative (iPoy OPC)
Phone: 0949-461-5469
Email : hitutuacindy@gmail.com

Amor May Tripoli
Social Science Instructor,
Visayas State University
Phone: 0946-5362007
Email : amormay282000@gmail.com