



# TEACH INTERNATIONAL

## Certificate of Completion Communication Strategies

### COURSE CONTENTS - 20 HOURS

Understanding communication  
Identifying ways of communication  
Identifying and overcoming communication barriers  
Developing non verbal and paraverbal communication skills  
Using STAR method to speak on the spot  
Listening actively and effectively  
Asking good questions  
Using appreciative inquiry as a communication tool  
Adeptly conversing and networking with others  
Identifying and mitigating precipitating factors  
Establishing common ground with others  
Using "I" messages.

Certificate Presented To  
**Honeylyn Almen Bitanghol .**

Issued On  
18/07/20

A stylized, handwritten signature in black ink, appearing to read "Ashley Pothecary".

Ashley Pothecary  
CHIEF EXECUTIVE MANAGER

