

MA. PRINCESS JOENNA CHRISTELL SATORRE NACORDA

Near I.T Park, Upper Don Bosco, Apas
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EDUCATION

Tertiary: *Bachelor of Secondary Education (BSED)*
Technology and Livelihood Education

Southern Leyte State University
Sogod, Southern Leyte

2015 - 2019

Secondary: *Manhilo National High School*

Maasin City, Southern Leyte
2011 - 2015

Primary: *Lanao Elementary School*
2005 - 2011

ELIGIBILITY

Licensure Examination for Teachers Passer
Licensed Professional Teacher

Held at: University of Cebu - Main Campus
October 02, 2022
79.20%

WORK EXPERIENCE

Concentrix (CNX)
Mandaue City, Philippines

April (2022) - October 2022

Technical Advisor

Skills:

- Trained for both Windows and Microsoft Office Troubleshooting ●
- Handled chat, email and outbound call for one of the biggest tech company (Microsoft)
- Utilized Quick Assist to perform troubleshooting online

Teleperformance, I.T Park

Cebu City, Philippines

November (2023) - January 2025

Customer Service Representative

Skills:

- Trained for Payments and Accounts
- Handles chats for retail company based in the U.S.A (TEMU)