



SWOT ANALYSIS MATRIX

Year: 2022

Office/Unit: CASH OFFICE

| Key Area | PESTLE | ACTIVITY/PROCESS | STRENGTHS (S) | WEAKNESSES (W) | OPPORTUNITIES (O) | THREATS (T) |
|-------------------------------------|-----------|--|--|---|--|---|
| GOAL 5: CLIENT-CENTERED GOVERNANCE: | | | | | | |
| 1. Quality Frontline Service | POLITICAL | CASH MANAGEMENT: COLLECTION SERVICES, DISBURSEMENT SERVICES AND STUDENTS' ACCOUNT SERVICES | | | Strong Government Support in mitigating this pandemic | Risks due to Pandemic |
| | ECONOMIC | | | Staffs are holding low item position but assigned with heavier responsibility | Implementation of Revised Organizational Structure and Staffing Standards for SUCs (ROSSSS) Good partnership and linkage with servicing bank and other government & remittance agencies | Pirating of employees from other agencies |
| | SOCIAL | | Friendly, efficient and accommodating front-liners and personnel Good working relationship and team work among co-workers | Lack of Manpower | Strong Government Support in mitigating this pandemic | Health threats of personnel due to Pandemic |

Vision:

A globally competitive university for science, technology, and environmental conservation.

Mission:

Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.