



Extent to which quality objectives have been met for 2022

| Office | No. of Quality Objectives | Attainment of the Quality Objectives |
|-------------------------|---------------------------|--------------------------------------|
| Office of the President | 46 | 99.50% |
| AVPAA | 11 | 100% |
| OVPREI | 2 | 99.35% |
| OVPAF | 49 | 97.38% |
| OVPSAS | 26 | 99.77% |
| OVPPRGAS | 12 | 92.20% |

Indicators from the Office of the President that did not reach 100% attainment

| Objective | Indicator | % Accomplishment | Reason for Non-Attainment |
|---|--|------------------|--|
| QMS is maintained and sustained/ improved | RFCA, CAP and GOOI submitted on time by auditees | 90.20% | Lack submission of the documents from auditees |
| Produce the 2022 VSU Graduation | Percentage of graduates who submit videos | 80% | Some students did not submit the videos |

Indicators from the OVPREI that did not reach 100% attainment

| Objective | Indicator | % Accomplishment | Reason for Non-Attainment |
|--------------------------------------|--|------------------|--|
| Research and Innovation Program | percent of research outputs identified by in-house evaluators for IP protection are filed within the year | (4/5) 80% | The personnel in-charge to facilitate the IP protection resigned and an immediate replacement cannot be hired because of 100-hour training requirement on IP protection pattern and other types of IP trainings for the job. |
| Technical Advisory Extension Program | 95% percent of beneficiaries who rated the training course/s and advisory services as satisfactory or higher in terms of quality and relevance | 99% | Based on the evaluation of trainees |

Indicators from the OVPAF that did not reach 100% attainment

| Objective | Indicator | % Accomplishment | Reason for Non-Attainment |
|---|---|--------------------------------------|--|
| Budget Office - To plan and prepare agency's annual budget proposal | Percentage availability of detailed plans and budget of proposed PAPs for inclusion of the Budget Proposal (Tier 2-MOOE and CO) | 80% | As per comment and recommendations of the RDC, some priority project proposals (CO) of the University are still pending. |
| OUDDRM-Submits accomplishment reports on time to the administration authorities | All reported incidents must be forwarded to concerned offices | 90% weekly incident report submitted | Only blotter report was recorded in the logbook and personnel from the concerned office |

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|---|---|-----|--|
| | | | was informed about the incident verbally |
| To ensure continuous function of network/ICT devices by providing repair, maintenance assistance. | 90% of job request of VOIP Phones repair is working | 85% | Lack manpower to address the request |
| To ensure continual improvement of developed information systems. | 100% e-DATS utilization | 95% | June start of bio-metrics due to stoppage of use during the pandemic |

Indicators from the OVPSAS that did not reach 100% attainment

| Objective | Indicator | % Accomplishment | Reason for Non-Attainment |
|--|--|------------------|--|
| To implement a much improve delivery of student support services on guidance and counselling, student development, scholarships and awards and student residence | Percentage of implementation of processes in accordance with existing approved quality procedures (100%) | 94.12% | Quality Procedure and Guidelines for some processes and/or scope/mandate of the office are not yet created. Ongoing formulation of lacking QPs and GL for the Office |

Indicators from the OVPPRGAS that did not reach 100% attainment

| Objective | Indicator | % Accomplishment | Reason for Non-Attainment |
|--|---|------------------|---|
| Physical Planning and Land Use and Development and Infrastructure Plan | 100% Land Use Development and Infrastructure Plan (LUDIP) completed | 40% | Created the draft LUDIP but TWGs are still undergoing LUDIP training from UP-SURP |

Recommendations:

- Revisit and evaluate action plans, strategies, and interventions for the indicators that are not achieved and make corrective actions/measures to ensure attainment of the quality objectives.
- Maintain existing controls on the objectives that are fully attained

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