

“Exhibit B”

INDIVIDUAL PERFORMANCE COMMITMENT & REVIEW FORM (IPCR)

I, Maria Teresa A. Cruz, of the Office of the Head for Internal Audit commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July 1 to December 31 2021.


MARIA TERESA A. CRUZ
 Ratee

Approved: ALLEN GLENNIE P. LAMBERT
 Head of Unit

MFO & PAPs	Success Indicators	Tasks Assigned	Target	Actual Accomplishment	Rating				Remarks
					Q ¹	E ²	T ³	A ⁴	
Citizen's Charter Compliance	Percentage Compliance to Citizen's Charter in compliance to Republic Act No. 9485 otherwise known as the Anti-Red Tape Act of 2007	Regularly adhere and monitor compliance to Citizen's Charter.	100%	100%	5	5	5	5	
Efficient and customer-friendly frontline service	Zero complaint from clients in compliance with CSC's Public Service Delivery Audit or PASADA in 2003	Greet every client a smile when dealing with their concerns and ensure utmost customer satisfaction.	0	0	5	5	5	5	
Submission of Agency Procurement Plan	Number of PPMP submitted on or before prescribed deadline.	Review and approve the PPMP requirement for the succeeding year.	1	2	5	5	5	5	
	Number of Purchase Requests submitted on or before prescribed deadline.	Review and approve purchase request before the prescribed deadline.	3	3	5	5	5	5	
	Number of monthly Financial Reports verified from BRF and IGF projects -	Verify the financial accuracy of submitted financial reports as to acceptability.	99	145	5	5	5	5	
	Number of Substantiated Official Receipts reported in the Projects' monthly Financial Report.	Ensure that all Official Receipts for a particular project has been crosschecked.	23	23	5	5	5	5	