

## OFFICE OF THE DIRECTOR FOR QUALITY ASSURANCE

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## **CORRECTIVE ACTION REPORT**

CAR Control No.: CAR-22-185											
Date: September 22, 2022	ssued to: Department of Forest Science Issued by: QMR										
NONCONFORMANCE /	PROBLEM DESCRIPTION / OPPORTU	NITY FOR IMPROVEMENT									
A nonconformity was raised to the Department of Forest Science for obtaining a passing rate of 1st time takers of 0.00 % in the PRC Forester Licensure Examination conducted last October 2021, which is below the national passing rate of 58.21%.  As per SSA-CDDRE-OFI-22-03, use of Corrective Action Report in below National Performance in Board Exams or any targets. In addition, Clause 10.1 of ISO 9001:2015 Standard, the organization shall determine and select opportunities for improvement and implement any necessary actions to meet customer requirements and enhance customer satisfaction. These shall include: a.) improving products and services to meet requirements as well as to address future needs and expectations; and b.) correcting, preventing or reducing undesired effects.											
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Prepared by:	Reviewed by:	Acknowledged by:									
ALELI A. VILLOCINO  Quality Management  Representative	<u>DENNIS P.PEQUE</u> Dean, CFES	ANATOLIO N. POLINAR Head, DFS									
Date:	Date:	Date:									
	CORRECTION										

INVESTIGATION AND ROOT CAUSE ANALYSIS								
INVESTIGATION AND ROO	I GAUSE ANALYSIS							
CORRECTIVE	ACTION							
Action		te Responsible Person						
	CORRECTIVE	CORRECTIVE ACTION Action Target Da						

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Prepared by:		Reviewed by:		Approved by:					
	ANATOLIO N. POLINAR	REAT	BEATRIZ S. BELONIAS		ALELI A. VILLOCINO				
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	Head, DFS	Head, DFS VP, Academic Affairs		iirs	Representative				
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Dа	te: Date: Date: Date:				Date:				
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#	Verification F	Remarks		Date	Verified by	Status			
CLOSURE									
Final Closed Failed issuance		led (for re- lance)	Approved by:			Date:			