

OFFICE OF THE DIRECTOR FOR QUALITY ASSURANCE

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CORRECTIVE ACTION REPORT

CAR Control No.: CAR-22-188										
Date: September 22, 2022	Issued to: Department of Pure and Applied Chemistry Issued by: QMR									
NONCONFORMANCE /	PROBLEM DESCRIPTION / OPPORTU	NITY FOR IMPROVEMENT								
A nonconformity was raised to the Department of Pure and Applied Chemistry for obtaining a passing of 14.29 % in the PRC Chemist Licensure Examination conducted last October 2021, which is below the national passing rate of 36.31%.										
As per SSA-CDDRE-OFI-22-03, use of Corrective Action Report in below National Performance in Board Exams or any targets. In addition, Clause 10.1 of ISO 9001:2015 Standard, the organization shall determine and select opportunities for improvement and implement any necessary actions to meet customer requirements and enhance customer satisfaction. These shall include: a.) improving products and services to meet requirements as well as to address future needs and expectations; and b.) correcting, preventing or reducing undesired effects.										
Prepared by:	Reviewed by:	Acknowledged by:								
ALELI A. VILLOCINO Quality Management Representative	MA. THERESA P. LORETO Dean, CAS	ELIZABETH S. QUEVEDO Head, DOPAC								
Date:	Date:	Date:								
	CORRECTION									

INVESTIGATION AND ROOT CAUSE ANALYSIS

#	CORRECTIVE ACTION Action		=
	7.000	Target Date	Responsible Person

Prepared by:		Reviewed by:		Approved by:					
_ Da	ELIZABETH S. QUEVEDO Head, DoPAC te:	MA. THERESA P. LORETO Dean, CAS Date:		ALELI A. VILLOCINO Quality Management Representative Date:					
		VERIFICA	ATION / FOLL	OW-UP					
#	Verification Remarks Date			Date	Verified by	Status			
CLOSURE									
		led (for re- lance)	Approved by	:		Date:			