

OFFICE OF THE DIRECTOR FOR QUALITY ASSURANCE

Visca, Baybay City, Leyte, PHILIPPINES Telefax: +63 53 563 7534; Local 1076

Email: qac@vsu.edu.ph Website: www.vsu.edu.ph

REQUEST FOR CORRECTIVE ACTION (RFCA)

Reference Control No: NCR-21-05c

Necessary Actions:				
Correction: Applicable only to NCs)	RFCA No.			
1. No approved course syllabi for all in the 1st	Target Completion Date for Correction: Two (2) weeks before the start of the next semester.			
semester 2021-2022 was presented. All course syllabi are still at the Deans office for approval (as per audit interview). MOMdated August 25, 2021-included in the minutes the revision of courses syllabus revise syllabus grading system, PM-OIMD-03-v2- October 2, 2020.	Risk Level for NCs: (1-10) 1-3 (Resolved at unit level) 4-6 (Resolved at dean/director level) 7-9 (Resolved at the VP level) 10 Resolved at the President's level			
Root Cause Analysis: 1. Why is the Department of Physics (DPhys) of the There was no approved course syllability for all of the Cause Analysis:				
Why are those no approved syllabi for all co Late submission of course syllabi.	urses?			
3. Why did the faculty submit late?Course syllabi (e.g., grading system, quadepartment was just established last August 1	lity objectives, among others) were revised because the , 2021.			

Analyzed by:

Reviewed by:

Process Owner

LUZ O. MORENO Lead Auditor /Member

Describe the necessary Corrective Actions:					
No ·	Action Description	Target Implementation Date			
1	Remind the faculty to submit course syllabi before the start of classes.	Two (2) weeks before the start of the next semester.			
2	Orientation Seminar on Course Syllabus	Two (2) weeks before the start of the next semester.			
3					
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5					
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Vision: Mission:

8							
Approved by:			Target Completion Date:				
REV RHIZZA L. AURE Office / Unit Head			Two weeks before the start of the next semester.				
REVIEW / MONITORING							
#	Remarks	Date	Reviewed/ Monitored by	Status			