



VSU Library Annual Report CY 2021

I. **Highlights:** Enumerate Important accomplishments (a) in relation to targets and (b) others

Targets/Others	Accomplishments
No. of materials acquired and processed	<ul style="list-style-type: none"> 352 theses, dissertations, apprenticeship reports and Viscaiana Books acquired 231 volumes purchased 37 volumes donation 35 volumes purchased for (IHS Library)= 655 volumes
Journal Subscription	<ul style="list-style-type: none"> 26 Journal Titles were paid subscribed. 58 titles acquired through gift and exchange program.
No. of students, faculty, staff & researchers availed the Library facilities, services & resources (see figure 2)	<p>Face-to-face with Faculty and Staff</p> <ul style="list-style-type: none"> Printed materials clients = 266 clients <p>Online Services (see Figure 1)</p> <ul style="list-style-type: none"> OSTicket <ul style="list-style-type: none"> E-book Lending = 90 clients Ask-the-Librarian (Reference Queries) = 32 clients Digital Resource Delivery Service = 50 clients Online Services via e-mail and Social media <ul style="list-style-type: none"> email - Reference queries and requests served to = 775 clients (ask.library@vsu.edu.ph and library@vsu.edu.ph) Social media - Reference queries and requests served to = 132 clients
Innovations	<ul style="list-style-type: none"> Revision of the traditional listing of books into a more comprehensive bibliography format. This was registered as one of the standard forms of the library. The bibliography is needed as requirements for COPC, RQAT and AACCUP visits. Created Process design for OSTicket Online Services (eBook Lending, Help with references,