



NONCONFORMITY REPORT

Control No. : ILE-NC-21-01	Audit Date : August 27- October 18, 2021	Area/Activity : ILE
Auditor(s) : MC Magdadaro Jr.		Auditee(s) : Unit Head and dDRC
Nonconformance Category :	<input type="checkbox"/> Major <input checked="" type="checkbox"/> Minor	Audit Type: <input checked="" type="checkbox"/> Internal <input type="checkbox"/> External

NONCONFORMITY STATEMENT

Description of Nonconformity:

The organization fails to provide the necessary training to its employees to effectively implement its QMS

Relevant Evidence:

1. The ILE staff have not attended any recent (2021) training related to equipment maintenance and calibration. The staff lack adequate skills in maintaining highly sophisticated lab equipment. There was a Board Resolution asking the ILE head to look for relevant training for its staff but no Training Plan was available (ILE)

ISO 9001: 2015 Clause and Requirement:

Clause 7.2 (a)

7.2 (a) The organization shall determine the necessary competence of person(s) doing work under its control that affects the performance and effectiveness of the quality management system; b) ensure that these persons are competent on the basis of appropriate education, training, or experience.

Prepared by:	Reviewed by:	Acknowledged by:
 MEDARDO C. MAGDADARO Jr. Internal Auditors	 LUZ O. MORENO Lead Auditor	 REYNALDO D. S. D. S. Auditee Representative
Date: November 22, 2021	Date: November 22, 2021	Date: 11-24-21

ROOT CAUSE ANALYSIS

Root Cause Analysis:

Why 1: No training available, online searching for available training is unproductive.