"Exhibit A"

OFFICE PERFORMANCE COMMITMENT & REVIEW FORM (OPCR)

I, Maria Teresa A. Cruz, Head of the Office of the Head for Internal Audit commits to deliver and agree to be rated on the attainment of the following targets in accordance with the indicated measures for the period July 1 to December 29, 2022.

MARIA TERESA A. CRUZ
Dept/Unit Head

Approved:

EDGARDO E. TULIN
President

MFOs/PAPs	Success Indicators	Unit/Persons Responsible	Target	Actual Accomplishment	Rating				Remarks
					Q^1	E^2	T^3	A^4	
Citizen's Charter Compliance	Percentage Compliance to Citizen's Charter in compliance with Republic Act No. 9485 otherwise known as the Anti-Red Tape Act of 2007	Arlin B. Flandez / Maria Teresa A. Cruz / Leonardo Toraja Jr.	100%	100%	4.75	4.75	4.75	4.75	
Efficient and customer-friendly frontline service	Zero complaints from clients in compliance with CSC's Public Service Delivery Audit or PASADA in 2003	Arlin B. Flandez / Maria Teresa A. Cruz / Leonardo Toraja Jr.	Zero	100%	5	5	5	5	
	Number of monthly Financial Reports verified from BRF and IGF projects	Arlin B. Flandez / Maria Teresa A. Cruz	100	136	5	5	5	5	*This excludes 15 monthly FRs with no sales.
	Number of Substantiated Official Receipts reported in the Projects' monthly Financial Report.	Arlin B. Flandez / Maria Teresa A. Cruz	700	753	5	5	5	5	