

QUALITY ASSURANCE CENTER

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REQUEST FOR CORRECTIVE ACTION (RFCA)

Reference Control No:DFST-NC-21-01				
Necessary Actions: (To be accomplished by process owner)				
Correction: Applicable only to NCs)		RFCA No.		
	To prepare syllabus.	Target Completion	Date for Correction:	
		Risk Level for NCs 1-3 (Resolved at u 4-6 (Resolved at d 7-9 (Resolved at th 10 (Resolved at the	nit level) ean/director level) ne VP level)	
Root Cause Analysis:				
Why-why diagram				
Wh	Why1. What is the reason why the subject has no approved OBE-Syllabus at the start of the semester?			
Reason 1. Time preparation of the new course syllabus is not sufficient. Why?				
VVh	since the gap between the second semester and first semester is too close. Why?			
\//b\	because, there is a delay in the start of the previous semester. Why?			
Adjustment to the new normal set up				
Why1. What is the reason why the subject has no approved OBE-Syllabus at the start of the semester?				
Reason 2. DIMRC delayed the review of the syllabus				
Why?				
The process of review and refinement of the course syllabus was overlooked				
Why?				
monitoring system is not in place				
Analyzed by: Reviewed by:				
LORINA A. GALVEZ				
	Process Owner		Lead Auditor /Member	
Describe the necessary Corrective Actions:				
No	Action Description		Target Implementation Date	
1	To create a draft of monitoring system		December 10,2021	
2	Present the draft monitoring system for toody	the approval of the	December 13,2021	

Vision: Mission:

Create a memo for the effectivity of the system

December 15,2021