



CUSTOMER FEEDBACK REPORT

IP Control No:	CFR-23-339	Date:
		October 9, 2023

Department/Office: For the Month of: August

1. SERVICE DIMENSION RATING

Service /Procedure	Not Specified	For signature	For grad. display	Appointment of Project/Study Leaders/Extension Communicators	Request for Training
Number of responses documented	5	1	1	3	0
Total number of transactions completed (to be filled out by the office)	5	20	Cannot be traced	14	0
1. Responsiveness	100%	100%	100%	100%	101111111111111111111111111111111111111
2. Reliability	100%	100%	100%	100%	
3. Access & Facilities	100%	100%	100%	100%	===
4. Communication	100%	100%	100%	100%	
5. Costs	80%	N/A	N/A	N/A	Central Rate
6. Integrity	100%	100%	100%	100%	
7. Assurance	100%	100%	100%	100%	
8. Outcome	100%	100%	100%	100%	
9. Overall	80%	100%	100%	100%	

Service /Procedure	Availing Consultancy Services/ Technical Assistance	Availing the Training Services (Programmed)	Communication Materials Production	Endorsement/ Approval of Extension Project Proposal	VSU-TVET Program
Number of responses documented	o	0	0	0	0
Total number of transactions completed (to be filled out by the office)	D	D	6	2	٥

Website: www.vsu.edu.ph Phone: +63 53 565; Local 1076

		2. POSITIVE FEEDBACK	
ltem		Feedback	Remarks
1.1	Commendations:	T. P. S.	
	None		

	3. SUGGESTIONS						
Item	Feedback	Validation Remarks (by unit head)	Remarks (by CFO)				
2.1	Suggestion:	Again Spiles					
	2.1.1						
	None	Lerese-	100				

4. NEGATIVE COMMENTS					
Item	Feedback	Validation Remarks (to be filled out by CFO)	Further Action (to be filled out by CFO)		
3.1	Negative Comments: 3.1.1 None	And the second second	sanavishogavi		

4. GENERAL ASSESSMENT

The office has been performing well.

Continue its feedback collection from its clientele along with the focus on determining what service the clients availed.

5. SIGNATORIES				
Prepared by:	Acknowledged by:	(liptores)		
GIDEON NIEL D. TAN Customer Feedback Officer	A Light have a service and the			
ALELI A. VILLOCINO	The second secon	u and multi		
QMO	Tall to be	ng Paning		





CUSTOMER FEEDBACK REPORT

IP Control No: CFR-23-378	Date:
	October 26, 2023
Department/Office: Extension	For the Month of: September
4 SERVIC	PE DIMENSION DATING

1. SERVICE DIMENSION RATING

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Service /Procedure	Appointment of Project/Study Leaders/Extension Communicators	Request for Training	Availing Consultancy Services/ Technical Assistance	Availing the Training Services (Programmed)
Number of responses documented	1	0	0	0
Total number of transactions completed (to be filled out by the office)	12	2	per colo	Ó
1. Responsiveness	100%		:etigniji	L. Negativa Coo
2. Reliability	100%	7.	_	in I _{IP}
3. Access & Facilities	100%	LENER - VEREZ		
4. Communication	100%			V
5. Costs	N/A	THAT OFFICE CO.	3 19 11 11 11 11 12 12 12	Mall Party of the Control
6. Integrity	100%	n a		
7. Assurance	100%	1111		
8. Outcome	100%	al our		A 1512 Sec.
9. Overall	100%			

Service /Procedure	Communication Materials Production	Endorsement/ Approval of Extension Project Proposal	VSU-TVET Program
Number of responses documented	0	0	0
Total number of transactions completed (to be filled out by the office)			<u>o</u>

	2. P	POSITIVE FEEDBACK
Item	Feedback	Remarks
1.1	Commendations:	DARGETT SEMINISTER FEEDBACK
	None	

	3. SUGGESTIONS						
Item	i= if third	Feedback		Validation Remarks (by unit head)	Remarks (by CFO)		
2.1	Suggestion:						
	2.1.1						
	None		Penusation		enicasional		

4. NEGATIVE COMMENTS					
ltem	Feedback	Validation Remarks (to be filled out by CFO)	Further Action (to be filled out by CFO)		
3.1	Negative Comments:	399	ASMEDIAL TO LAST J		
	3.1.1 None	arno.	S Rollability		

4. GENERAL ASSESSMENT

Need to improve its feedback collection from its clientele along with the focus on determining what service the clients availed.

5. SIGNATORIES					
Prepared by:	Acknowledged by:	ci.	R. Delerated		
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GIDEON NIEL D. TAN Customer Feedback Officer					
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