

## OFFICE OF THE DIRECTOR FOR QUALITY ASSURANCE

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## **CORRECTIVE ACTION REPORT**

**CAR Control No.:** 

CAR-22-151

Date:

March 3, 2022

Issued to: Center-Visayas

**National Coconut Research** 

Issued by:

QMR

## NONCONFORMANCE / PROBLEM DESCRIPTION / OPPORTUNITY FOR IMPROVEMENT

A nonconformity was raised regarding the non-submission of Office Performance Commitment and Review (OPCR) Targets for January - December 2022. As per Memo Circular No. 126 s 2021 dated 26 November 2021 with Document Code FM-OOP-02 v2 and Control No. 21-126, states that the deadline for submission of OPCR Accomplishments is 15 days after the end of the rating period (Jan 15 & July 15) and OPCR Targets for the next year January-December is every December 25.

ISO Standard 19001:2015 Clause 10.2.1, When a nonconformity occurs, including any arising from complaints, the organization shall: a) react to the nonconformity and, as applicable: 1) take action to control and correct it. As part of continual improvement of the QMS, A Corrective Action Report (CAR) will be issued to units/offices who fails to submit their OPCR Accomplishment Report 7 days after the deadline.

Prepared by:

Reviewed by:

Acknowledged by:

ALELI A. VILLOCÍNO

Quality Management Representative Date:

**MARIA JULIET C. CENIZA** VP, OVPREI

Director, NCRC-V

Date:

Date:

CORRECTION

Prepare OPCR Targets ahead of deadline

Prepare and submit OPCR targets before the dealine

**INVESTIGATION AND ROOT CAUSE ANALYSIS**