

OFFICE OF THE DIRECTOR FOR **QUALITY ASSURANCE**

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GENERAL OBSERVATIONS AND OPPORTUNITIES FOR IMPROVEMENT LIST

Audit No.: 03

Audit Date:

October 13, 2021

Audited Area/Department:

Procurement

	Dat	Date: Area/Department:				
	General Observations and Opportunities for Improvement	PLANNED ACTIONS				
Control No.		Action It	ems	Target Date	Responsible	Status
Proc-OFI- 21-01	Ensure to file the certificates of awarenes seminar. Everyone attended the awareness seminar, however, the awareness certificates were no presented.	e from ODQA	of Cortificates	Dec. 15, 2021	ESEsguerra	To be implemented
Proc-OFI- 21-02	Consider providing uncontrolled copies of the PMs and GLs among your employees	and GLS to all Procun	ement staff.	Nov. 2021	ESEsguerra	Completed
Proc-OFI- 21-03	Ensure to conduct monitoring of the OTPs OTP 2021 is in place and retained a documented information. However, no monitoring of the Action Plans has been done yet.	s by accomplishing / filling-v	Action of the OTP plans in the RECA. 1 ip the Minitoring	Dec. 2021	b JUFICLE O	On-Going Completed

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Proc-OFI- 21-04	Ensure to monitor the actions in the RFCAs of the 2 nd IQA. To date, no monitoring of the actions has been done yet.	Conduct monitoring of the actions in the RFCA by accomplishing/filling-up the Monitoring portion of the RFCA form.	Nov. 2021	JUENEO	Completed
Proc-OFI- 21-05	Review all PMs to indicate the decision points after evaluation, assessment, or checking to present the possible outcomes before it will lead to approval or disapproval. Process maps of the existing PM (i.e PM-SUP-01) do not indicate decision points.	Revise the PMs of the Procurement Office to indicate the decision points after evaluation, assessment, or checking to present the possible outcomes before it will lead to approval / disapproval.	March 2022	Jæcko, EsEsguerra	To be implemented
Proc-OFI- 21-06	Consider the bottlenecks and problems of the process as an input of your risk assessment (to be documented in SWOT and ROAM) including the impact of the pandemic on the operation of the office.	Include the identified bottlenecks and problems of the Procurement Office process, in the SWOT and ROAM 2022 including the impact of pandemic on the operation.	January 2022	JUToko, Estsguerra	To be implemented

Proc-OFI- 21-07	Revise the actions for FSA-PRO-OFI-21-01 to include the accreditation of suppliers/ external service providers in PM-SUP-01. Ensure to document the list of accredited suppliers in an auditable document. Ensure to indicate the criteria or process before accrediting the supplier. This is for further verification.	1.) Revise the actions for the #SA-PRO-OFI- 21-01 to include the accreditation of suppliers in Pro- in 2.) Indicate, the PM-SuP-OI the List of Accredited Suppliers as a generated record.	Pec. 2021 N=SWP.01,	JÆdeo	To be implemented
Proc-OFI- 21-08	Fast track the implementation of PM on Performance Evaluation of Suppliers to address the actions for FSA-PRO-OFI-21-01.	Follow-up the ODQA for the registration of the submitted PM on Evaluation of Supplier's Performance.	Pec. 2021 41	EsEsguerra	On-Going
Proc-OFI- 21-09	Fast track the implementation of the actions for 2nd IQA OFIs and FSA OFIs.	1.) Revisit the action plans of the 2nd IBA OFIs and FSA OFIs to check those unimplemented. 2.) Implement the action plans by January 2022.	Dec. 2021	JUEdeo, ESEsguena	To be implemented