

OFFICE OF THE DIRECTOR FOR QUALITY ASSURANCE

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REQUEST FOR CORRECTIVE ACTION (RFCA)

Reference Control No: CAR-22-022

Necessary Actions: (To be accomplished by process owner)	
Correction: Applicable only to NCs)	RFCA No.
To submit the CY 2021 Extension 4 th Quarterly Report	Target Completion Date for Correction: March 4, 2022
	Risk Level for NCs: (1-10) 1-3 (Resolved at unit level) 4-6 (Resolved at dean/director level) 7-9 (Resolved at the VP level) 10 (Resolved at the President's level
Root Cause Analysis:	
Why-why diagram	
Why 1. What is the reason why the CY 2021 Extension 4 th Quarterly Report for the project entitled "VSU Food, It's SAFE: Improvement and Sustainability of the Sanitation and Safety in Food Establishments" not submitted?	
Reason 2. Timeline of activities was not followed.	
Why? Scheduled activities set for the 4 th quarter were hampered due to the COVID-19 pandemic restrictions and typhoon Odette	
Analyzed by: Reviewed by:	
JOCELYN G. DACLAG	
Process Owner	Lead Auditor /Member
Describe the necessary Corrective Actions:	
No Action Description	Target Implementation Date
1 Revisit the extension activities in the prop	osal March 4, 2022
2 Identify feasible extension activities considerestrictions due to the pandemic	dering the March 4, 2022
Reschedule unimplemented activities	March 4, 2022
4 Religiously submit quarterly reports	Every end of the quarter for CY 2022
5	
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8	

unit