



## CORRECTIVE ACTION REPORT

**CAR Control No.: CAR-22-186**

**Date:** September 22, 2022

**Issued to:** College of Veterinary  
Medicine

**Issued by:** QMR

### NONCONFORMANCE / PROBLEM DESCRIPTION / OPPORTUNITY FOR IMPROVEMENT

A nonconformity was raised to the College of Veterinary Medicine for obtaining a passing rate for 1st time takers of 34.48 % in the PRC February 2021 Veterinary Licensure Examination which is below the national passing rate of 41.95%.

As per SSA-CDDRE-OFI-22-03, use of Corrective Action Report in below National Performance in Board Exams or any targets. In addition, Clause 10.1 of ISO 9001:2015 Standard, the organization shall determine and select opportunities for improvement and implement any necessary actions to meet customer requirements and enhance customer satisfaction. These shall include: a.) improving products and services to meet requirements as well as to address future needs and expectations; and b.) correcting, preventing or reducing undesired effects.

**Prepared by:**

**Reviewed by:**

**Acknowledged by:**

**ALELI A. VILLOCINO**

Quality Management  
Representative

**BEATRIZ S. BELONIAS**

Vice President, Academic Affairs

**SANTIAGO T. PEÑA JR.**

Dean, CVM

Date:

Date:

Date:

### CORRECTION

### INVESTIGATION AND ROOT CAUSE ANALYSIS

**Vision:**

A globally competitive university for science, technology, and environmental conservation.

**Mission:**

Development of a highly competitive human resource, cutting-edge scientific knowledge and innovative technologies for sustainable communities and environment.

CORRECTIVE ACTION			
#	Action	Target Date	Responsible Person

<b>Prepared by:</b>  <div style="text-align: center; border-bottom: 1px solid black; margin: 10px 0;"> <b>SANTIAGO T. PEÑA JR.</b> </div> <div style="text-align: center;">Dean, CVM</div> <b>Date:</b>	<b>Reviewed by:</b>  <div style="text-align: center; border-bottom: 1px solid black; margin: 10px 0;"> <b>BEATRIZ S. BELONIAS</b> </div> <div style="text-align: center;">VP, Academic Affairs</div> <b>Date:</b>	<b>Approved by:</b>  <div style="text-align: center; border-bottom: 1px solid black; margin: 10px 0;"> <b>ALELI A. VILLOCINO</b> </div> <div style="text-align: center;">Quality Management Representative</div> <b>Date:</b>		
<b>VERIFICATION / FOLLOW-UP</b>				
<b>#</b>	<b>Verification Remarks</b>	<b>Date</b>	<b>Verified by</b>	<b>Status</b>
<b>CLOSURE</b>				
<b>Final Status:</b> <input type="checkbox"/> Closed <input type="checkbox"/> <b>Failed</b> (for re-issuance)	<b>Approved by:</b>			<b>Date:</b>